

## Queensland Health

Brisbane will enter a three-day lockdown to stop the spread of the highly contagious UK strain of COVID-19.

From 6pm tonight until 6pm Monday, people in the local government areas of Brisbane, Moreton Bay, Ipswich, Redlands and Logan will be required to stay at home except:

Shopping for essentials, food and necessary supplies

Medical or healthcare needs, including compassionate requirements

Exercise with no more than one other person, unless all from the same household

Providing care or assistance to an immediate family member

Work, or volunteering, or study if it is not reasonably practicable to work or learn remotely

Child custody arrangements

Legal obligations

Visit for end of life

Attend funeral or wedding in line with restrictions

### **Further restrictions include:**

No more than two visitors to the household per day (in addition to anyone else currently staying in the household), excluding care workers or volunteers

All businesses that can remain open must adhere to one person per 4 square metres with maximum of 20 to 50 with COVID Safe or Industry Plan

Restaurants and cafes to provide takeaway service only

### **Cinemas, entertainment and recreation venues, gyms etc to close**

Places of worship to close

Weddings involve a maximum of 10 people, including the celebrant and witnesses

Funerals involve a maximum of 20 people

Mandatory mask wearing anywhere outside of your home

No visitors to aged care facilities, hospitals, disability accommodation services or correctional facilities.

As we prepare for the possibility of more cases across the state, let's do what Queenslanders do best – stick together and help each other out.

The most important thing we want you to know is that you should be aware of, and informed, but not alarmed. Our experienced staff have responded strongly to this pandemic over the past 12 months and will do so again.

For more information, please visit: <https://www.qld.gov.au/.../curr.../greater-brisbane-lockdown>

## **Current business restrictions for coronavirus (COVID-19) in Queensland**

### **Greater Brisbane 3-day lockdown**

The following local government areas have been placed in lockdown from **6pm, Friday 8 January 2021 to 6pm, Monday 11 January 2021**:

- Brisbane City Council
- Ipswich City Council
- Logan City Council
- Moreton Bay Regional Council
- Redlands City Council.

Learn more about the [Greater Brisbane lockdown](#) and read the [Chief Health Officer's directive](#).

Find information on [further Chief Health Officer directives](#) and [restrictions in Queensland](#).

#### **Business closures and restrictions**

All essential businesses can remain open. You must adhere to social (physical) distancing and continue to operate under your COVID Safe plan or industry plan.

Wearing a mask is mandatory for everyone when outside of their home.

**The following businesses and activities in the Greater Brisbane area must close during the lockdown period unless an exception applies:**

- Retail food services including pubs, restaurants, cafes and fast food outlets (**may remain open for takeaway and delivery services only**).

- Entertainment facilities including theatres, cinemas, music halls and concert halls.
- Amusement centres including indoor play centres, places to play billiards, pool, pinball machines or video games.
- Indoor recreation facilities including squash courts, indoor swimming pools, gyms, dance/yoga/pilates studios.
- Community sports competitions and sports venues (activities such as golf and tennis can continue but shared facilities such as clubhouses must remain closed)
- Places of public worship, except for weddings (maximum 10 people, including celebrant) and funerals (maximum 20 people, including funeral staff).
- Personal service businesses including hairdressers, spas, beauty/waxing/tanning/nail salons and tattoo parlours.
- Massage parlours unless provided by a registered health practitioner or qualified massage therapist.
- Real estate open homes/open for inspections, and auction houses.
- Betting agencies and gaming lounges.
- Markets, except for food and farmers markets.
- Galleries, museums and libraries.
- Community facilities, such as community halls.
- Sex on premises services, sex services premises and strip clubs.
- Public swimming pools.
- Nightclubs.

Read the [Chief Health Officer's directive](#) for a full list of impacted businesses and exceptions that may apply.

#### Non-restricted/large retailers

Large retailers that provide essential goods and services (e.g. grocery stores) are currently not restricted businesses. You are not required to operate under requirements such as the 1 person per 2 square metre rule. You may choose to impose your own risk management practices such as customer limits.

#### Tourist accommodation providers

Any customers/guests on your premises who have arrived after 2 January from Greater Brisbane must quarantine in their room for the duration of the lockdown.

**All restricted businesses can open (outside of Greater Brisbane), with appropriate COVID Safe planning.**

Restricted businesses are listed in the [Chief Health Officer's businesses, activities and undertakings directive \(schedule 1\)](#).

These businesses have restrictions and requirements in place due to their higher risk of coronavirus transmission. If you run a restricted business, you must follow your relevant industry's COVID Safe industry plan or checklist.

COVID Safe checklists and COVID Safe industry plans continue to apply.

Read the [businesses, activities and undertakings directive](#) for more details on business restrictions

### **Collecting customer information**

You may be required to collect and store information from customers, employees and contractors who visit your business. This information helps us trace COVID-19 infections.

You will need to do this if your business is listed in the [businesses, activities and undertakings directive](#).

Information you must collect includes:

- full name
- email address (or residential address if email not available)
- phone number
- the date and time period of visit (time in and time out).

You must store this information for between 30 and 56 days, unless otherwise specified, and you must [comply with privacy laws](#).

If your business is following an [approved COVID Safe industry plan](#), you may be required to collect additional information. Refer to your plan for more details.

Hospitality businesses – changes to collection requirements

**From 1am, Wednesday 23 December 2020, hospitality businesses (e.g. pubs, clubs, restaurants, cafes, or hospitality venues that operate within another business such as a casino or gallery) must use an electronic method to collect information to ensure records are clear. Electronic capture options include:**

- **QR code-accessed online forms**
- **club membership visitation data**
- **online booking systems**
- **digital spreadsheets.**

Read more about the [changes to how you collect customer information](#).

If your business already has an online booking system that captures customer information, you don't need to implement a second form of electronic record keeping.

If you run a hospitality business and choose **not** to move to an electronic method, you must adhere to customer density of 1 person per 4 square metres, and offer seated service only and no dance floors. You must transfer paper-based records to an electronic system within 24 hours of collecting the information.

If a customer can't use an electronic method to provide their information (e.g. your internet service is temporarily interrupted, the customer does not have a smart phone, or there are age, disability or language barriers), you can collect their information using another method, such as a paper-based form, and then transfer the information to an electronic system within 24 hours. If you don't comply with this requirement, you will have to follow the 1 person per 4 square metre rule.

Businesses in other industries do not need to move to electronic record keeping at this time. This will be determined over the coming weeks and decided based on a risk assessment of other businesses and venues.

#### **Customer limits**

All restricted businesses can have a customer 'density' of 1 person per 2 square metres across their venue. This defines the maximum number of people your business premises can hold.

**Hospitality businesses that do not comply with the requirement to collect contact details electronically must return to 1 person per 4 square metres, with all customers seated and no dance floors.**

If your business offers ticketed and allocated seating, you can have up to 100% of seated capacity.

Only include areas of your business that are open to the public when working out your floor space (e.g. for a restaurant, you should count the dining area, but not the kitchen).

**Physical distancing rules also still apply. Customers must stay 1.5 metres apart at all times, except if they are in the same group.**

Note: Your business must still adhere to customer limits for any fire safety, planning approvals or work health and safety regulations.

#### **Outdoor venues**

An outdoor area:

- has fixed or temporary boundaries but is not fully enclosed
- is open to the elements
- has natural air flow
- can include a veranda, balcony, deck, patio or similar structure that might be connected to an external wall of a building and also have a roof, awning or eave

- might include a rotunda, tarpaulin or shade structure situated in a larger open space.

An outdoor area does not include:

- atriums that are internal to a building
- temporary or permanent marquees (except if walls or panels are lifted for the duration of the event)
- tents (e.g. circus or performance tents).

If you use curtain walls, panel walls or other fittings to fully enclose an area to protect from the elements, it should be considered as indoor. This includes if these are used for short periods during bad weather to partially enclose an area for customer comfort and safety.

If in doubt, you should operate the area as an indoor space.

#### **Public health rules**

All businesses must:

- ensure there is appropriate distance between staff and customers, and between individual customers or groups (1.5 metres)
- maintain good hand and respiratory hygiene
- conduct regular cleaning and disinfection.

Employees must stay home, or be sent home immediately, if they are unwell. If they show any symptoms of acute respiratory disease, they need to get [tested for COVID-19](#).

#### **COVID Safe business planning**

To operate your business safely, you must have plans in place that cover COVID-19 risks to ensure the health and safety of your employees and customers.

Read more about [COVID safe businesses](#).

#### **COVID Safe management plan (work health and safety plan)**

All businesses that are open or reopening must have a management plan in place.

#### **COVID Safe industry plans**

Your industry peak body or representative group may put together a plan for your business to follow.

#### **COVID Safe checklists**

High risk businesses must complete a checklist to operate safely.

#### **Employee training**

If your industry requires a COVID Safe checklist, your staff must complete mandatory COVID Safe training to help ensure a safe work environment.

[Free training programs are available online through TAFE Queensland](#) for:

- dining in
- personal appearance services (beauty therapy, nail salons, tanning, tattooists and spas).

Your employees must complete this training within 2 weeks of your business reopening. Staff who commence with your business after this 2 week period must complete the training before they start.

However, you may have options for which training your employees complete.

Your industry peak body may develop specific training, which will be reviewed by the Queensland Government.

Contact [info@desbt.qld.gov.au](mailto:info@desbt.qld.gov.au) for more information.

**Approved industry specific training**

- [Restaurant and Catering](#) (for dining services and food courts)

### **Industry-specific information**

**Note: This information only applies for businesses not affected by the [Greater Brisbane lockdown \(8–11 January\)](#).**

Tourism

Hospitality

**Hairdressers**

Personal services (including beauty, nail salons, massage, tanning, tattoo parlours, spas, saunas and bathhouses)

Sport and fitness industry

Accommodation providers

Real estate

Retail

Theme parks, zoos and wildlife centres

**Arts and entertainment venues (including theatres, cinemas, music venues, nightclubs, casinos, museums and galleries)**

Wedding operations

Funeral operations

Adult entertainment

Events industry

### **Contact us**

For further details on the business restrictions and how they apply to your business, you can contact Workplace Health and Safety Queensland on:

- 1300 005 018 (for business obligation queries during COVID-19)
- 1300 362 128 (for general work-related complaints).

You can also phone 13 42 68 for more information and assistance.

### **Also consider...**

- Read more about [Queensland's roadmap to easing restrictions](#).

- View the range of [coronavirus \(COVID-19\) business health and safety resources](#), including posters for your business or workplace.
- Read [industry-specific health and safety advice](#) from Safe Work Australia.
- Find information on [business recovery](#) to help you reopen and grow your business as restrictions ease.
- Find [mental health and wellbeing resources for businesses](#).